1 Module overview

1.1 Introduction

We have introduced UWLFlex – our new, online, flexible learning platform.

UWLFlex has been designed to complement face-to-face learning and build on our reputation for excellence in teaching, learning and student support. We will be able to deliver a University experience that is more collaborative, active, and relevant for an increasingly digital world thus enabling us to provide you with an improved student experience. UWLFlex will provide you with an enhanced range of online tools, to help facilitate your learning whether this takes place primarily on site or online.

1.2 Module summary content and aims

Research has clearly shown that some employers will have specific computer programs and software that they will train new employees to use competently. However, there is a desire for a certain level of competency across a wide range of programs. For example, employers say that they want to see a good level of ability when it comes to using Microsoft packages, as well as spreadsheets, emails and social platforms.

This module will enable the students to develop an understanding of the importance of information to an organisation, and an awareness of the key issues concerning the use of IT in business. At the same time the student will be given the opportunity to develop and improve thier practical IT skills.

The aim of the module is to enable the students to work with business information, using appropriate technologies for analysis and communication, by providing a portfolio of skills and developing an analytical and conceptual understanding. This should also enable the students to appreciate the nature of business information from a user perspective.

This module will be run in IT rooms using various learning and teaching strategies, such as reflective learning, cooperative learning, inquiry-based instruction, differentiation, technology-based teaching, group discussions, peer assessment etc.

The content of the module covers various IT applications such as MS Office (Exce,MS Word,MS Powerpoint). Also, it covers subjects related to principles of information communication; the nature of information, information flows, effective communication and dissemination of information; systems and information systems and security issues. The sessions content will be available on the Blackboard under the learning materials.

Expectations

Specific expectations students can have of tutors:

- Pre-recorded lectures are provided at least one week in advance on the "Module Content" of BlackBoard
- Please *e-mail for an online/phone appointment* outside of normal class times for mutually convenient times
- Refer to MSG (and all assignment guides/case studies) on BB
- Formative feedback on their assessments

Specific expectations tutors will have of students:

- Attend all seminars and arrive at classes punctually.
- **Practise all the provided materials prior to seminars** and prepare answers to questions as per instructions given.
- Actively participate and engage in class activities.
- *Inform tutor via email* when not able to attend any classes.
- Appointments can be made at mutually convenient times. Please *e-mail for an appointment* outside of normal class times.
- Communicate with tutors in a professional manner Attempt all assessments by the submission deadline unless there are extenuating circumstances (please do contact your tutor and your Module Leader).
- Behave professionally in classes and not cause any disruption that may affect other students' learning.

It is <u>important</u> that you do at least 152 independent-study hours (referring to the Reading List) on <u>related and relevant topics</u>, which <u>may not be necessarily covered during the lessons</u>, but all will still be assessed.

1.3 Learning outcomes to be assessed

Upon successful completion of this module, you should be able to:

- 1. Explain the value of the role of information within an organisation and identify how it can be shared and used effectively
- 2. Appraise the handling of information in a business context, and identify key factors in matching information systems to user requirements
- 3. Formulate ideas which could contribute towards generating a policy regarding IT issues, and recognise the need for on-going evaluation
- 4. Communicate effectively in a business environment, selecting appropriate software for specific tasks and completing tasks to an acceptable business standard
- 5. Improve office automation application skills using Microsoft Office

1.4 Indicative Contact Hours

Teaching Contact Hours	48hours
Independent Study Hours	152 hours
Total Learning Hours	200 hours

2 Assessment and feedback

Students will be given assignment briefs which will detail the questions to be answered and how to submit their work. Feedback will be given three weeks after the submission deadline.

2.1 Summative assessment grid

Type of Assessment	Word Count or equivalent	Threshold (if Profession al Body- PSRB applies)	Weighting	Pass Mark	Indicative Submission week	Method of Submission & Date of Feedback (refer to BB)
Presentation - online demonstration and reporting (LO1, LO2, LO3, LO4, LO5)	MS Word Strictly no more than 250-words 1-page report Exactly 4-paragraphs MS Power Point 10-pages of slides MS Excel 30 minutes of Viva/ Demonstration	N/A	50%	40%	Week 7 or Week 7/8 (depending on student numbers)	Report and slides to be submitted the midnight before the day of presentation/viva Viva and/or Demonstration 15 working days from FINAL week of submission
Written Examination Online Class Test (LO1, LO2, LO3, LO4, LO5)	N/A	N/A	50%	40%	Week 15	15 working days from the assessment date

2.2 Learning materials

The reading list for this module is available in our library and in the module area and online library. Further reading materials, videos, case studies where appropriate will be given to you by your Lecturer including links and how to download all relevant materials. Remember to log into Blackboard regularly for all the latest information and announcements.

You are reminded that the College applies penalties to students who commit an academic offence, in which case the Academic Offences Regulations will be used to deal with any cases of academic misconduct including examination offences, plagiarism, use of ghost writing services and other means of cheating to obtain an advantage.

You can access the college's academic misconduct policy here

Remember to log into Blackboard daily to receive all the latest news and support available at your module sites!

Subject guides (subject-guides-libguides) are also available to help you find relevant information for assignments, with contact details of the Academic Support Librarian for your School.

Essential Reading

Bocil, C. (2018) Business Information Systems: Technology, Development and Management for the Modern Business. Pearson: New York

Taylor S. (2007) *Business Statistics: For Non-Mathematicians Revised* 2nd Edn. Palgrave Macmillan: London

Harvey, G. (2015). Excel 2016 for dummies. Wiley: Indianapolis

Bluttman, K. (2016). Excel Formulas and Functions For Dummies. Wiley: Indianapolis

Cook, D. (2015). Word 2016 For Dummies. Wiley: Indianapolis

Dowe, L. (2015), Power Point 2016 for Dummies. Wiley: Indianapolis

Recommended Reading

Lambert, J and Lambert, S. (2015). Microsoft Word 2016 Step By Step. Microsoft Press: New York

Frye, C. (2015). Microsoft Excel 2016 Step by Step. Microsoft Press: New York

Harvey, G. (2015). Excel 2016 All-In-One For Dummies. Wiley: Indianapolis

Marmel, J. (2016) Office 2016 simplified. Wiley: Indianapolis

Bocij, P, Greasley, A & Hickie, S (2014) Business Information Systems, 5th Edition, Prentice Hall – ebook available

Further Reading

Lamber, J. and Lambert, S. (2016). MOS 2016 Study Guide for Microsoft Word (Mos Study Guide) Microsoft Press: New York

Lamber, J. (2016). MOS 2016 Study Guide for Microsoft Excel (Mos Study Guide). Microsoft Press:

New York

Lamber, J. (2016). MOS 2016 Study Guide for Microsoft PowerPoint (Mos Study Guide). Microsoft Press: New York

Valacich, J, & Schneider, C, 2010, *Information Systems Today*, 7th edition, Prentice Hall Jessup & Valacich, 2008, *Information Systems Today*, 7th edition, Prentice Hall Rainer, R K, Turban, E, 2008, *Introduction to Information Systems*, 5th edition John Wiley

3.1 Engagement

Teaching at OBC during the academic year 2021-22 may involve a range of on site and online teaching and learning activities. Whether you are engaging with teaching and learning activities on site or via the college's Virtual Learning Environment (VLE), we expect the same level of commitment and engagement from you. If you are unable to attend scheduled on site or online activities or complete activities in the time frames set out, you should let your tutors know. You should aim to stick to assessment deadlines; if you are concerned that you will not be able to complete your assessments on time, you should talk to your tutors. Your engagement, whether online or on site, will be tracked and if we see that you are not engaging, we will get in contact with you. However, we encourage you to let us know if you are having problems so we can work with you to find solutions and get you back on track as soon as possible. Give yourself the best possible chance to succeed by engaging with the full range of learning and teaching activities available to you.

All students should refer to the Attendance and Engagement Monitoring Policy which can be downloaded from here

3.2 Need help, just ask

We recognise that there are times when you may encounter difficulties during your course of study and provisions are made to help you. If you think you will be unable to meet deadlines please talk to us, whether it's your course/module leader, personal tutor or any member of staff, so they can get you the support you need to succeed. You can extend your deadline if you have a good reason why you are not able to submit a piece of coursework on time before your deadline. If an extension is not sufficient and circumstances beyond your control are preventing you from completing your assessment, then you can apply for mitigation.

Please remember late submission without extension or mitigation may result in penalties depending on how late it is, see University Academic Regulations.

As a student of the University of West London you are expected to behave in line with UWL expectations, irrespective of whether your interactions with staff and other students are in person or online. As you will be engaging with others online and with a range of online materials, it is important to consider how to stay safe online and ensure your communications are secure and appropriate. If you have any questions about how to manage your online activities, please contact your module leader.

If you have an issue about the module, you should speak to your Module Leader or Course Leader informally in the first instance. Your Course Representative can also raise your concerns at Course Committees, which take place each semester. If you are unable to resolve it informally, you should refer to our Complaints Procedure which is outlined on our website through this link https://www.oxfordbusinesscollege.ac.uk/news/how-to-make-a-complaint/

The College will always aim to ensure that issues are resolved informally as quickly as possible to have minimum impact on your studies.

3.3 Getting support for your studies

Throughout your course of study, you will have access to a wide variety of sources of support depending on your individual circumstances and needs. Your first point of call for getting general academic support is your Personal Tutor. As well as approaching your Module Leader with any questions specifically related to your module and your Course Leader with questions on your Course, do contact your Personal Tutor or Partnership Support Link Tutor for academic advice in relation to your studies and your academic development.

Oxford Business College takes pride in its student support, guidance and wellbeing, complemented by our ethos that every student is an individual. Staff are committed to the College's mission statement "to provide each learner with the most positive learning experience".

We ensure that students at the College can expect a supportive and responsive experience from the initial inquiry by completing a course and progression within or outside the College. This demonstrates our commitment to provide support for inclusive, high-standard students and provides students with a foundation for high achievement.

Our students' changing needs and their varied reason for learning guide our approach to providing innovative learning opportunities from entry-level to higher learning that promotes individual progress. Either for personal development & wellbeing, academic progression or career advancement, whilst supporting those facing learning barriers to overcome them and succeed. The College is committed to helping its student's Academic and Professional Development (APD) via examples currently in place, such as personal tutorials, a mentor system and pastoral care.

PERSONALISED SERVICE

Oxford Business College provides a personalised service adapted to the different needs of different students by:

Developing effective individual learning plans

Effective pastoral care. The College has a dedicated Student Welfare Officer and Counsellor, and students may, in addition, meet the Head of academics or Principal to discuss their concerns

Tutorial meetings

A mentor system with a tutor or member of the academic team

Peer mentor

You can read more on our support services via the link below:

https://www.oxfordbusinesscollege.ac.uk/support-wellbeing/

3.4 Module evaluation – have your say!

Towards the end of the module you will be invited to provide some anonymous feedback to the Module Leader through an online survey. This is your opportunity to give some direct feedback about the module through a series of questions and free text. Your constructive feedback will help the Module Leader and teaching team to understand the module experience from your perspective and helps inform the development of the module. At the end of the survey period, a response to the survey will be available so that you can see exactly how your voice has been heard.